

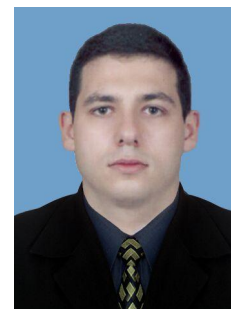
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Education/Certificates

- *April 2020.* Microsoft Certified Solution Developer: App Builder
- *September 2010 – May 2013.* Moscow Technological Institute “WTU”. Master of Business Administration.
- *November 2008 – September 2009.* Postgraduate Certificate of Special Studies in Teaching and Learning. Westminster International University in Tashkent
- *December 2006.* Cisco Certified Network Associate
- *September 2002 – May 2006.* Westminster International University in Tashkent, Bachelor of Science in Business Computing with First class Honours

Work experience

- *January 2020 – Present.* General Manager for Synel Software Development.
General management:
 - setting up a KPI/metrics system for the engineering departments
 - establishing Quality Bars, designing ticket workflows
 - liaising with company headquarter and C-level management
 - liaising with Team Leaders
 - being responsible for the full recruitment cycle
 - procuring of equipment and office leaseTechnical product management:
 - making Important Technical Decision on major technology upgrade for several big products. Examples: moving to .Net Core + Angular stack, migrating into Docker, use of cloud technologies (Azure, AWS)
 - setting up a structured testing framework and CI/CD pipelines
 - doing code reviews, coaching the team, developing team playbooks
- *September 2008 – Present.* Senior Lecturer (previously Course Leader, Principal Lecturer) for Westminster International University in Tashkent.
Duties include:

- development of course curriculum and improving course structure
- liaising with University of Westminster colleagues and External Examiners
- monitoring and coordination of academic processes on the course
- preparation of various learning materials, development and assessment of tasks, marking, giving feedback to students
- *August 2017 – January 2020.* Software Engineering Manager for Aurea (through Crossover). I have served in several roles including:
 - Maintenance team manager - managing team of up to 30 engineers providing maintenance to 20 various products
 - Processes team manager - reviewing and improving software development processes of the company, introducing various automation, developing and maintaining reporting solutions for the top management of the company
 - Cohorts team - managing a team responsible for data gathering from LinkedIn and facilitating the recruitment process at all levels, from Manual Testers to Executive Vice Presidents
- *June 2011 – August 2017.* Head Of Development, Senior C# Software Engineer for B-Data. Overseeing complete development cycle for several products including EDIWare/EDIx (full-fledged EDI solution), Horio/TimeLogWeb (Time & Attendance solution) and ScheduleMaster (Roster automation software) projects. Developing various modules for the above-mentioned products.
- *May 2008 – December 2010.* Application developer/Software Engineer for UNDP Country Office, Uzbekistan. Business process analysis and system design for intra-office Document Management System. Development and maintenance of Country Office Management Information System (COMIS). Providing regular training and support for users. On-going ad-hoc reporting.
- *November 2006 – May 2008.* Consultant for Innovation Grand of Tashkent Institute of Postgraduate Medical Education, Head of development team constructing national Medical Institutions catalogue and national Human Resource database as parts of “e-health” endeavour of the Ministry of Health of the Republic of Uzbekistan. Duties include project coordination, conducting interviews with top and middle management of various departments of the Ministry, coordination of development activities, presentation of progress to the management of the Ministry, various reporting.

Programming expertise

- Extensive experience of programming in .Net Framework (from v1.1 to v5)
- Extensive working experience with Microsoft SQL Server, PostgreSQL, MySQL and Oracle. Good knowledge of T-SQL and PL-SQL
- Web development with ASP.Net including ASP.Net Core
- Hand-on experience with Amazon Web Services and Azure.
- TDD, Agile development (XP, Scrum), SSADM, RUP

Other skills and abilities

- Advanced analytical skills
- Strong communication, interpersonal and presentation skills
- Virtual team management and remote working
- Strong team-working, stress management, time management skills
- Strong client needs orientation
- Advanced user of various ICT tools including MS Office applications
- Fluent in English, Russian native

Research

- Kuznetsov, V., et al. "An Assessment of University Attractiveness Using Social Media" *Advanced Science Letters*, Volume 22, Number 9, pp. 2339–2347, 2016
- Kuznetsov, V., et al. "Higher Education Institutions' Attractiveness: Early Warning Based on Social Media Indicators." *Proceedings of the 2015 International Conference on Big Data Applications and Services*. ACM, 2015.
- Committee for coordination science and technology development under the Cabinet of Ministers of Uzbekistan. Member of team engaged in "Development of methodology of statistical research in the sector of information and communication technologies in Uzbekistan" research project (2015-2017).
- Kuznetsov, V., Semyonov, A., "Evaluation of effectiveness of an advertisement campaign by use of Twitter." *American Academic & Scholarly Research Journal* 5.5 (2013).
- Kuznetsov, V., Muzafarova, N., "Using Smart Society Elements as Indicators for Financial Crisis Prediction", *Korea Association of Information Systems International Conference, November 2011, Gyeongju, Korea*
- Khakimov, T., Baymukhamedov, M., Matsapaeva, M., Kuznetsov, V., Khusanov, D., "Unified Public Health Informational Space of the Republic of Uzbekistan",

Luxemburg, Med-e-Tel, The international e-health, telemedicine and health ICT forum for education, networking and business (2008):122